

# ColdStream RV Rentals

[www.coldstreamrv.com](http://www.coldstreamrv.com)

Rental Center  
Lobo, Ontario

Business Office  
1146 Nashua Ave., London, On. 519-859-8798 Fax 519-204-0090

30 ft. Hurricane  
Class A No Slides



8.5 x 20 ft. Enclosed Utility  
Trailer with Ramp Door



36 ft. Windsong  
Class A with 2 Slides



<b>EQUIPMENT</b> <i>36 ft with 2 slides</i>	<b>HIGH SEASON</b> <i>July 1-September 5</i>	<b>MID SEASON</b> <i>May 1-June 30 Sept. 6-Nov. 30</i>
Daily	N/A	\$260.00
Weekly	\$1,800.00	\$1,500.00
Monthly	\$6,200.00	\$5,800.00

<b>EQUIPMENT</b> <i>30 ft no slides</i>	<b>HIGH SEASON</b> <i>July 1-September 5</i>	<b>MID SEASON</b> <i>May 1-June 30 Sept. 6-Nov. 30</i>
Daily	N/A	\$215.00
Weekly	\$1,500.00	\$1,250.00
Monthly	\$5,200.00	\$4,700.00

- **Weekly Rentals are Saturday to Saturday, unless otherwise stated.**
- **All prices are subject to GST& PST**
- **RV- Kilometers - 200 free per day, then .25c per KM.**
- **Mileage packages available, 1000 Kilometers for \$200.00 (Non-Refundable)**
- **All Kitchen equipment is included.**
- **Four day minimum, One week minimum in high season.**
- **Must be 26 or older to rent RV's**

**SECURITY DEPOSIT: \$1000 for Motor homes, Taken at Time of Reservation**

# COLDSTREAM RV RENTAL APPLICATION

## Terms & Conditions

### Reservations/Deposits/Cancellations

Reservation application & Terms and Conditions signature page must be filled out in its entirety and presented for approval. Allow two to five (2-5) business days for verification of information. Upon receipt of application, the appropriate security deposit amount will be charged to the credit card or paid by cash or certified funds. No reservations can be held without receipt of the security deposit. Reservations are on a first come first served basis.

**\*\*All cancellations must be received by our office in writing 30 (Thirty) days prior to departure or total security deposit will be forfeited. \*\***

### Security Deposit

A \$1000 security deposit is required at time of reservation and will be refunded after RV is returned, as long as, unit is returned clean, gas tank is full, holding tanks are emptied, no damage was done to the vehicle, and all other terms and conditions have been met. Damages, additional charges or disputes may further delay deposit refund. Deposit may be made by credit card, certified cheque or cash. However, a valid, signed credit card authorization is required to be on file. All deposits are required in advance to confirm reservation.

At the time of vehicle return, in the event of vehicle damage, an additional amount of \$1000.00 may be charged and used to remedy all repairs that are required to have the vehicle fixed and in normal operating condition. This includes, but is not limited to, out of service charges. Lessee is responsible for 100% of all damage and costs to the rented unit.

Deposit refunds will take a minimum of 14 days to process.

### Towing

Unauthorized towing will result in forfeiture of deposit and possible additional charges.

### Service Calls

Customers are provided a service contact telephone number. 519-859-8798

### Payment Terms

Full payment of rental contract is due at time of departure and may be made with credit card, certified funds, or cash.

No refunds on early returns.

Major credit cards accepted: *Visa, MasterCard*

### Age Requirements

All RV drivers must be 26 (Twenty-Six) years of age or older and have a valid driver's license.

### Availability

**The Company's ability to provide a rental unit is contingent upon and subject to its return by the previous renters and to no accidents or other causes beyond the Company's control. The Company's liability will be limited to the refund of all refundable monies paid by lessee (the security deposit).**

Customer Initials \_\_\_\_\_

### Insurance / Liability

Insurance is provided on the Rental. Security deposit will be used for deductible in all insurance claim situations. Lessee is responsible for all damage and costs to RV's, including tire damage of any kind.

Lessee is liable for all parking tickets & traffic violations. Report all accidents to rental office and police immediately.

Should a breakdown occur, lessee must notify rental office for repair authorization and follow instructions provided by Coldstream RV Rentals. The customer is responsible for checking engine oil, fluids, lug nuts, wheels, tires and coolant levels at each refueling, as well as reporting mechanical failures immediately. Customers may be held responsible for mechanical damage due to negligence in vehicle operation or failure to provide normal maintenance. In the event the vehicle is in breakdown repair for 12 hours or more, through no fault of the customer, our responsibility to customer is limited to refund of daily rate or portion thereof. Radio, air conditioning, refrigerator, microwave, appliances, cruise control, generator malfunctions, etc are not considered breakdowns and no refunds are available for these items.

## Terms & Conditions

All provisions of our rental agreement apply to each rental. Lessee will be required to sign this agreement at time of reservation. The rental agreement is available for review at any time prior to departure. Four days is the minimum rental period, 1 week in high season. Rental charges are calculated based on 9 am cut-off times. Certain major events and holidays will require a 5-day minimum rental.

### **Traveling to Mexico is prohibited.**

No smoking or pets allowed in rented vehicles at any time. Lack of compliance will result in forfeiture of security deposit and/or a minimum charge of \$200.

## Check Out - Check In

For your convenience and to serve you best, **we will schedule a specific time for pick-up.** A checklist and orientation will be completed with your participation before leaving. At time of check out, all vehicles will have propane, gas, holding tanks will be dumped and the interior and exterior will be clean. **\*\*Only authorized drivers are allowed to pick-up or return units. Non-compliance with this condition will result in forfeiture of security deposit and may leave lessee liable for charges and damages. \*\***

Upon return, the vehicle will be inspected. The **interior and exterior are to be clean** and all personal belongings removed. Coldstream RV Rentals will not be held responsible for items left in vehicles at time of return. Based on the condition of the rental unit at the time of return, the appropriate charges will be applied against the security deposit. In the case of damage to the unit, the proper documentation will be made at time of return. **Allow at least half (1/2) hour for check in.**

Pickup time is 2:00 PM. **Allow at least one (1) hour for check out.**

Cut-off time for drop-off is **9 AM**. Returns made outside of these business hours will result in immediate forfeit of security deposit **unless prior arrangements have been made.**

**By signature below, renter agrees that any and all charges placed on their credit card are legitimate authorized charges for the rental transaction they are completing, and hereby agree to not dispute these charges.**

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Pick Up Date: \_\_\_\_\_ Pick Up Time \_\_\_\_\_

Return Date: \_\_\_\_\_ Return Time \_\_\_\_\_

Name: \_\_\_\_\_ Hm Telephone: \_\_\_\_\_ Cell Ph# \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

E-mail Address \_\_\_\_\_

Drivers License No. \_\_\_\_\_ Province: \_\_\_\_\_ Expires: \_\_\_\_\_

Insurance Company Name \_\_\_\_\_ Phone: \_\_\_\_\_

Employer: \_\_\_\_\_ Work Number: \_\_\_\_\_

Name on Credit Card: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Credit Card Type: \_\_\_\_\_ Number: \_\_\_\_\_

Cardholder Signature \_\_\_\_\_ Date \_\_\_\_\_

<b>Other Terms and Conditions</b>	<b>Motorhomes</b>	
Dump Fees (If Applicable)	\$75.00 @ time of return	
Mileage Fees (If Applicable)	200/Day Free; .25c excess mileage	
Generator Fees (If Applicable)	1 hr/Day Free; \$3.00 per hour excess	
Cleaning Fees (If Applicable)	\$100 minimum @ time of return	
Gas Fee (If Applicable)	\$50.00 Plus Actual Gas Charge	
Exterior Cleaning Fee (If Applicable)	\$40.00 (One time Fee)	
Four Bike, Bike Rack	\$40.00 per week	
Security Deposit (Charged at time of reservation)	\$1000.00	
Towing	No Towing under any circumstances	

Reservations must be cancelled in writing at least 30 (thirty) days prior to departure or the entire security deposit will not be refunded.

*I have read and agree to the terms and conditions of this application. I hereby authorize Coldstream RV Rentals to process a Credit Card charge for the security deposit as required for the particular unit stated above.*

Extras: \_\_\_\_\_

Security Deposit \_\_\_\_\_

**I have read, understand and agree to these terms and conditions.**

\_\_\_\_\_  
Lessee Date

\_\_\_\_\_  
Lessee Date